
LightningApps 365 App Privacy Policy

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1.0 Introduction

1.1 Document Purpose

At LightningApps 365 we take privacy very seriously. This privacy policy outlines details about how data is handled in the context of the Apps developed by LightningApps 365.

1.2 Statement Updates

LightningApps 365 may update this statement over time. All updates will be posted this same location(s) that this document has been accessed from.

This statement may be updated over time and it is advised that this document is checked on a regular occasion to ensure familiarity with any updates made to this statement.

1.3 Contacting LightningApps 365

If there are any questions in relation to this privacy statement or the use of information within LightningApps 365 products / applications, please direct these to support@lightningapps365.co.uk.

2.0 Microsoft and Power Platform Services

As our apps / solutions are provided on/within the Microsoft Power Platform service, some information (i.e. users accessing the application, license information (including purchase and assignment and analytics) may be collated by Microsoft.

The Office 365 and Power Platform environment (including, but not limited to, Power Apps, Power Automate and Dataverse) is provided and controlled by Microsoft. As such LightningApps 365 have no jurisdiction or influence over this platform and the data it collects or uses as a standard.

Given the above, please refer to the Microsoft Privacy statements for how the services within Microsoft's platform accesses, stores and uses information.

At the time of the publishing of this document, Microsoft's UK privacy statement can be found here: <https://privacy.microsoft.com/en-GB/privacystatement>.

Microsoft may update their privacy statement over time so it is advised to regularly check Microsoft's privacy statement regularly to ensure updates are known and understood.

3.0 LightningApps 365 Apps

This section details the use of information within LightningApps 365 Apps that are accessed from the Microsoft AppSource marketplace or purchased directly from LightningApps 365.

3.1 Microsoft – Information We Do Not Have Access To

Microsoft is the owner of all information relating to your subscriptions, users, and data generated while using LightningApps 365 products / applications. LightningApps 365 do not have access to your users lists, or any data created while using our applications. This data is owned by you (the Tenant) as it relates to your relationship with Microsoft for the use of their Power Platform services.

3.2 Microsoft – Information We Do Have Access To

LightningApps 365 only receive usage statistics from Microsoft, through their ISV Studio program, such as:

- Installs by application, by Tenant
- Number of installs by date, by Tenant
- Install by geographic location, by Tenant
- Install by Environment, by Tenant
- Package install attempts by app (last 28 days), by Tenant

3.3 Personal Data Collection, Use and Storage

LightningApps 365 products / applications only utilise connectors within the Office 365 ecosystem. Only core details are stored and used by the application within Microsoft based data storage services (such as Dataverse) which may need to be used to make individual user based searches / filters, aid security decisions, for standard auditability (i.e. created or updated by) or record assignments (i.e. owner of an audit).

Detailed, personal, information is not collected in related to subscription details but subscription details at a high level, Tenant level, are available from Microsoft for license and subscription numbers.

All data stored by LightningApps 365 products / applications is stored in Dataverse tables, within the Microsoft Power Platform Environment in which the related LightningApps 365 product / application solution has been deployed to only.

Some of LightningApps 365 products / applications to send emails and email addresses used are either of the current user or of those voluntarily entered into a screen by the user themselves. Emails are sent using standard Office 365 connectors in the context of the user who is sending the email and therefore are not seen, recorded or processed by LightningAudit 365 in any capacity.

The Microsoft Power Platform may collate some user information for analytics and to enhance support sessions where needed, however this data capture and usage falls within Microsoft's Privacy Policy and is not the responsibility of LightningApps 365.

3.4 App Data Collection and Storage

All data which is collected by LightningApps 365 products / applications for their functioning is stored in Dataverse tables which reside within the customers Microsoft Office 365 Tenant. This information is not available to LightningApps 365 unless access is granted directly by way of LightningApps 365 being provided with user level access.

The Dataverse falls within Microsoft's environment and is covered by Microsoft's data policy.

4.0 Third Party Disclosure

LightningApps 365 do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when it's release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety.

LightningApps 365 products / applications run on Microsoft based services, therefore any information which is available within the application may be available to Microsoft where stated in their privacy and access statements for the services each product utilises. As these services are within the Microsoft 365 / Office 365 / Microsoft Azure ecosystem this is not expected to be over and above Microsoft's standard privacy statement (as referred to in section 0 of this document).

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

5.0 Third Party Links

LightningApps 365 products / applications only components and functionality from Microsoft's standard toolset within Microsoft 365 / Office 365 / Microsoft Azure. This, by default, provides a link between the LightningApps 365 products / applications and Microsoft as a third party.

Over time there may be a requirement to introduce third party products or services to our products / applications provided to enhance functionality or service levels to our customers.

All third parties LightningApps 365 work with, or are connected to, through products, applications or services will have their own privacy statements / privacy policies. LightningApps 365 has no responsibility or liability for the content and activities of these linked parties / products / services. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites